

# D'onte' Ballard

Full-Stack Software Engineer with 5+ years of experience designing and implementing scalable applications, enhancing CI/CD pipelines, and driving operational efficiency. Certified SAFe 5 DevOps Practitioner with proven success in optimizing deployment processes, automating testing, and improving system reliability. Passionate about building innovative software solutions and collaborating with dynamic teams to deliver impactful results. Active Public Trust Security Clearance.

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## SKILLS

- Programming Languages: Java, GoLang, C#, Python, JavaScript, TypeScript, PHP, SQL
- Frameworks & Tools: .NET 6, AngularJS, React.js, Vue.js, REST, Selenium, TestNG, Appium
- DevOps & Cloud: GitHub, CI/CD, OpenShift, AWS, Azure, Terraform, Kubernetes
- Data & Analytics: Tableau, MongoDB, PostgreSQL, Oracle/MS SQL
- Soft Skills: Creative Problem-Solving, Effective Communication, Leadership, Team Collaboration, Self-Starter

## WORK EXPERIENCE

### Federal Aviation Administration (FAA)

Software Engineer II

04/2022 - Present

- Maintained and enhanced enterprise software applications using C#, .NET 6, and AngularJS, reducing support tickets by 15% through performance optimizations.
- Developed scalable SAFe Agile software with C#, Python, and SQL, improving deployment success rates by 20% via robust CI/CD pipelines and GitHub Actions.
- Collaborated with engineers to redesign interfaces using C#, reducing user error rates by 25% and improving usability scores in internal audits.
- Built automated regression suites with Selenium and Java, increasing test coverage from 70% to 95%.
- Implemented auto-scaling infrastructure on OpenShift & AWS using Terraform, cutting operational costs by 15% and optimizing resource allocation.

### Sun-o-vision

Software Developer

12/2019 - 04/2022

- Designed and maintained a full-stack application with C#, React.js/Vue.js, MongoDB, and PostgreSQL, improving scalability by 30%.
- Built and implemented REST APIs with C#, reducing API response times by 25% and ensuring seamless integration across 5 systems.
- Streamlined deployments by creating Docker images for Azure platforms, reducing deployment errors by 20% and enhancing environment consistency.
- Delivered actionable insights through Tableau dashboards, increasing decision-making efficiency by 15% for key stakeholders.

## EDUCATION

### Moore Norman Technology Center

Programming & Software Development (CS)

05/2020

- GPA: 4.0 | National Technical Honor Society
- Leadership: President, Business Professionals of America (BPA)
- Focused on Java, C#, Python, Systems Analysis & Design, and C++